



AIS SIGHCI Newsletter

Association for Information Systems
Special Interest Group on Human Computer Interaction

Volume 18 Issue 2

February 2020

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A Message from the Chair

Dear fellow SIGHCI members,

It was wonderful to have either met you for the first time or seen you again at the 2019 pre-ICIS Workshop on HCI Research in MIS, our SIG's Business Meeting, and/or during the ICIS conference! Our community continues to grow, it enjoyed a high participation in Munich (among the top ~10% of all 2019 ICIS scholarly events held), and was once again recognized as an Outstanding SIG by the AIS; just as importantly, our group is among the most impactful, collegial and fun professional associations out there!

Many ideas for our SIG emerged during the Business Meeting that our Board will review, prioritize, and tackle over the year. The first of these is a stronger digital presence. With that in mind, I invite you to visit our recently launched SIGHCI Website, accessible through the familiar URL: www.sighci.org. Created on Wordpress, it will make for easier maintenance, content updates, and improved user experience! In the process of creating it, we discovered many issues including missing content, broken links, etc.; we have addressed the vast majority already, but if you come across anything that needs to be fixed, improved, or updated, please let our new Webmaster, Ulrich (Ulli) Gnewuch know by emailing him at ulrich.gnewuch@kit.edu.

Also, as announced during the Business Meeting in December, the following SIGHCI Board positions are open; we welcome nominations (including self-nominations) effective immediately upon being filled and until (i.e., until June 30, 2023):

- Vice Chair for Marketing
- Vice Chair-Elect for Sponsorship (assumes role of VC on July 1, 2021)
- "At-Large" Director"
- Student Ambassador from Region 2 (Europe, Middle East, Africa)

If you are interested in serving or would like to recommend someone else for one of these roles, please email me (coursaris@hec.ca) by March 1.

Lastly, two items related to our flagship journal, the [AIS Transactions on HCI \(THCI\)](#):

- The Special Issue on AI Fairness, Trust and Ethics has extended its submission deadline to March 31.
- We bid farewell to [Dennis Galletta](#) from his role as THCI Editor-In-Chief and recognized his contributions to the journal by cofounding it and serving as its Editor/Co-Editor over the past decade by bestowing the SIGHCI Outstanding Editorial Service Award! SIGHCI cofounder, [Fiona Nah](#) takes over from Dennis in this capacity and wish her continued success in this role!

As always, please feel welcome to contact me with any questions or suggestions you may have for our awesome SIG!

Constantinos K. Coursaris
AIS SIG Human-Computer Interaction Chair
coursaris@hec.ca



Review: HCI Mini-Track at HICSS 2020

Human Compute Interaction in Digital Economy Mini-Track At the Hawaii International Conference on System Sciences (HICSS 2020)

Maui, Hawaii
January 7-10, 2020

Track Co-Chairs

Christoph Schneider, University of Navarra (cschneider@iese.edu)
Joe Valacich, University of Arizona (valacich@arizona.edu)
Jeffrey Jenkins, Brigham Young University (jeffrey_jenkins@byu.edu)

The HICSS 2020 HCI Mini-track attracted a number of high quality submissions in the areas of design of user interfaces, accessibility, and emergent technologies and methods. Altogether, the track received 12 submission, with 6 papers accepted. One paper was withdrawn, so the final acceptance rate was 42%. With the HCI mini-track celebrating its 15th anniversary, we concluded the mini-track with a panel discussion titled "Grand Challenges for HCI Research in 2020 and Beyond," where our panelists discussed their visions of the future of HCI research. The two sessions were well attended, and we will continue to hold this mini-track in 2021. HICSS-54 will be on the island of Kauai, at the Grand Hyatt hotel and conference center.

Review: Pre-ICIS HCI Workshop 2019

Pre-ICIS Workshop on HCI Research in MIS At the International Conference on Information Systems (ICIS 2019)

Munich, Germany
Thursday, December 15, 2019 | 8:00 am - 6:00 pm

Workshop Co-chairs:

Constantinos K. Coursaris, HEC Montréal (coursaris@hec.ca)
Greg Moody, University of Nevada-Las Vegas (greg.moody@unlv.edu)

Program Co-chairs:

Brian Dunn, Utah State University (brian.dunn@usu.edu)
Jeff Jenkins, Brigham Young University (jeffrey_jenkins@byu.edu)
Chee-Wee Tan, Copenhagen Business School (ct.digi@cbs.dk)

The Pre-ICIS Workshop on HCI Research attracted a number of high-quality submissions in a variety of HCI topics related to information systems, online shopping, social networks, routinization, privacy, artificial intelligence, gaming, augmented reality, and a variety of HCI measurement methodologies. Six full-papers, eight research-in-progress papers, and four posters were accepted (approximately a 60% acceptance rate).





Co-authors R. Buettner, S. Sauer, C. Maier, and A. Eckhardt recognized with the 2018 AIS Transactions on Human-Computer Interaction (THCI) Best Paper Award for "Real-time Prediction of User Performance based on Pupillary Assessment via EyeTracking"



Dennis Galletta recognized with the SIGHCI Outstanding Editorial Service Award

Review: HCI Track at ICIS 2019

Human-Computer/Robot Interaction Research Track At the International Conference on Information Systems (ICIS 2019)

Munich, Germany
Dec 15-18, 2019

Track Co-Chairs

Lionel P. Robert, University of Michigan (lprobert@umich.edu)
Ben Choi, Nanyang Technological University, Singapore (benchoi@ntu.edu.sg)
Sri Kudaravalli, HEC Paris (kudaravalli@hec.fr)

The ICIS 2019 human computer/robot interactions & interfaces track has attracted high quality submissions in the areas of IS, technology usage behaviors and psychology, understanding and fostering trust in human-robotic interactions, and robotic interface designs. Overall, the track received 22 Completed Research submissions and 23 Short-paper submissions. For each submission category, 5 papers were accepted (a 23% acceptance rate).



Review: HCI Track at AMCIS 2019

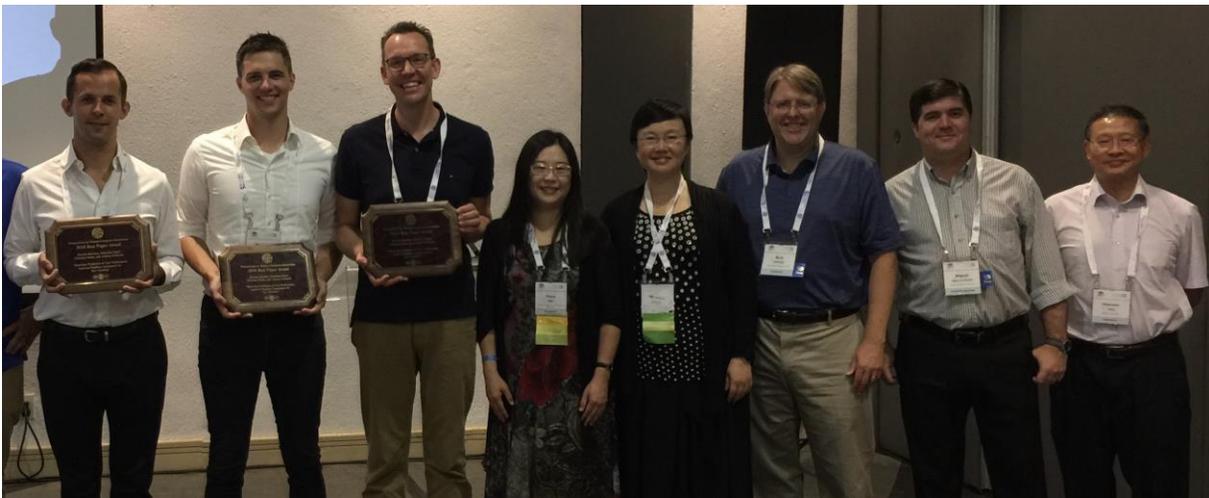
Human Computer Interaction Track at Americas Conference on Information Systems (AMCIS 2019)

Cancun, Mexico
August 15 – 17, 2019

Track Co-Chairs:

Miguel I. Aguirre-Urreta, Texas Tech University (miguel.aguirre-urreta@ttu.edu)
Dezhi Wu, University of South Carolina (dezhiwu@cec.sc.edu)
Jeff Jenkins, Brigham Young University (jeffrey_jenkins@byu.edu)

The AMCIS 2019 HCI Track attracted a number of high quality submissions in the areas of Interface Design, Evaluation and Impact, IS, Food Industry and Consumer Behavior, Human Resource Information Systems & HCI, Trust and Distrust in E-Government and Public Services, and Cognitive, Affective, and Conversational HCI. Altogether, the track received 16 Completed Research submissions and 22 submissions for the Emerging Research Forum (ERF). Of these, 11 and 13, respectively, were accepted (a 63% acceptance rate).



Review: HCI in Sharing Society Track at ECIS 2019

Human Computer Interaction in Sharing Society Track at European Conference on Information Systems (ECIS 2019)

Stockholm and Uppsala, Sweden
June 8 – 14, 2019

Track Co-Chairs:

Mikko Rajanen, University of Oulu (mikko.rajanen@oulu.fi)
Jose Abdelnour-Nocera, University of West London (Jose.abdelnour@gmail.com)
Torkil Clemmensen, Copenhagen Business School (Tc.digi@cbs.dk)
Dorina Rajanen, University of Oulu (dorina.rajanen@oulu.fi)

The ECIS 2019 HCI in a Sharing Society Track attracted a large number of high quality submissions in the areas of IS, HCI Usability, User Experience, Augmented Reality, Aesthetics, Design, and Professional Practice. Altogether, the track received 21 submissions. Of these 7 were accepted (a 33% acceptance rate).

Review: Design Research in Information Systems Track at ECIS 2019

Design Research in Information Systems Track at European Conference on Information Systems (ECIS 2019)

Stockholm and Uppsala, Sweden
June 8 – 14, 2019

Track Co-Chairs:

Stefan Morana, Karlsruhe Institute of Technology (stefan.morana@kit.edu)
Alan R. Hevner, University of South Florida (ahevner@usf.edu)
Barbara Weber, Technical University of Denmark (bweb@dtu.dk)
Marc T. P. Adam, The University of Newcastle (marc.adam@newcastle.edu.au)

The ECIS 2019 “Design Research in Information Systems” track attracted a number of high-quality submissions in the areas of design-oriented research, human-computer interaction, and methodological aspects of design research. Altogether, the track received 31 research papers (RP) and 13 research in progress (RIP) papers. Of these, 8 RP and 4 RIP, respectively, were accepted (a 27% acceptance rate overall).



Future Activities Sponsored by AIS SIGHCI

Design Research in Information Systems Track at European Conference on Information Systems (ECIS 2020)

Marrakech, Morocco
June 15 – 17, 2020

Track Co-Chairs:

Stefan Morana, Karlsruhe Institute of Technology (stefan.morana@kit.edu)
Alan R. Hevner, University of South Florida (ahevner@usf.edu)
Shirley Gregor, Australian National University (shirley.gregor@anu.edu.au)
Marc T. P. Adam, The University of Newcastle (marc.adam@newcastle.edu.au)

For more details, please visit <https://ecis2020.ma/ecis-2020-tracks/>



International Conference on HCI in Business, Government and Organizations (HCIBGO)

Affiliated with HCII 2020

(http://2020.hci.international/cfp/CfP_HCIBGO-2020.pdf)

Copenhagen, Denmark

July 19 – 24, 2020

Conference Co-Chairs:

Fiona Fui-Hoon Nah, Missouri University of Science and Technology, nahf@mst.edu

Keng Siau, Missouri University of Science and Technology, siauk@mst.edu

For more details, please visit <http://2020.hci.international/>



**Human Computer Interaction Track
at Americas Conference on Information Systems (AMCIS 2020)**

Utah, USA

August 12 – 16, 2020

Track Co-Chairs:

Miguel I. Aguirre-Urreta, Texas Tech University, miguel.aguirre-urreta@ttu.edu

Dezhi Wu, University of South Carolina (dezhiwu@cec.sc.edu)

Jeff Jenkins, Brigham Young University, jeffrey_jenkins@byu.edu



Call for Papers: International Conference on HCI in Business, Government and Organizations (HCIBGO 2020, affiliated with HCII 2020)

7TH INTERNATIONAL CONFERENCE ON HCI IN BUSINESS, GOVERNMENT AND ORGANIZATIONS
19-24 July 2020, Bella Center, Copenhagen, Denmark

<http://2020.hci.international/hcibgo>

Chairs: Fiona Fui-Hoon Nah (nahf@mst.edu), Keng Siau (siauk@mst.edu)

The use and role of technology in the business and organizational context has always been at the heart of Human-Computer Interaction since the start of management information systems. In general, HCI research in such context is concerned with the ways humans interact with information, technologies, and tasks in the business, managerial, and organizational contexts. Hence, the focus lies in understanding the relationships and interactions between people (e.g., management, users, implementers, designers, developers, senior executives, and vendors), tasks, contexts, information, and technology. Today, with the explosion of social media, big data and the Internet of Things, new pathways are opening towards this direction, which need to be investigated and exploited.

The 7th International Conference on HCI in Business, Government and Organizations (HCIBGO), an affiliated conference of the HCI International Conference, promotes and supports multidisciplinary dialogue, cross-fertilization of ideas and greater synergies between research, academia and stakeholders in the business, managerial and organizational domain.

The related topics include, but are not limited to:

- 3D web and virtual worlds
- Accessibility and assistive technologies
- Analytics and visualization
- Artificial Intelligence and Machine Learning
- Augmented reality
- Business Analytics and Data Science
- Business applications for home/leisure context
- Business dashboards
- Computer-supported collaboration and decision-making
- Context-aware interaction
- Cyber-Physical Systems
- Cybersecurity
- Electronic business
- Electronic, mobile and ubiquitous commerce
- Cyber-Physical Systems
- Cybersecurity
- Electronic business
- Electronic, mobile and ubiquitous commerce
- Emerging interfaces
- Eyes-free interaction
- Fintech
- Gamification/gaming
- Haptic interaction
- Human-robotic interaction
- Industry 4.0 Information systems in human resource, accounting, finance, enterprise, healthcare, marketing, supply chain, and marketplace
- Kinetic and gesture based interaction
- Mental models
- Mobile user interface design
- Negotiation and auctions
- Neuro-IS
- Online trust
- Open innovation
- Negotiation and auctions
- Neuro-IS
- Online trust
- Open innovation
- Negotiation and auctions
- Neuro-IS
- Online trust
- Open innovation
- Online trust
- Open innovation
- Open innovation
- Personalization and customization
- Pervasive computing
- Privacy and/or security
- Social media and social communities for business
- Social and collaborative shopping in e-commerce
- Smart Cities
- Surface computing, gesture based computing and multi-touch interaction
- Tactile interface
- Technology and gender
- Valuation of technology and interfaces
- Voice and conversational interaction
- Wearable devices/technology
- Web search and retrieval

Announcement: Publication of Volume 11 Issue 4 of AIS THCI

The December 2019 issue of THCI is a special issue that reflects the emerging views of the scholars and industry experts in a user experience (UX) innovation ecosystem. The special issue is co-edited by Soussan Djamasbi and Diane Strong of Worcester Polytechnic Institute, and fast-tracked from the 2019 UX Symposium (<https://uxsym.org>), which is an annual conference dedicated to advancing UX theory, education, and practice among its community of scholars and practitioners. The special issue comprises one editorial and five papers, with the first paper co-authored by Soussan Djamasbi and Diane Strong, and the remaining four papers authored by industry experts. This special issue is in line with AIS SIGHCI's mission to promote HCI/UX research not only among AIS members, but also to the larger community of practitioners and academic scholars, as well as to foster greater academic-industry partnership.

You are welcome to freely download the papers from this issue and other issues by visiting the AIS E-Library (<http://aisel.aisnet.org>). You can also go directly to the journal website at <http://aisel.aisnet.org/thci/>. Note that THCI continues to be an open-access journal for the time being – thanks to the generosity of AIS and its publications committee.

Call for Papers: AIS Transactions on Human-Computer Interaction

THCI is one of the journals in the AIS (Association for Information Systems) e-library at <http://aisel.aisnet.org/thci>. THCI is a high-quality peer-reviewed international scholarly journal on Human-Computer Interaction. As an AIS journal, THCI is oriented to the Information Systems community, emphasizing HCI/UX applications in business, managerial, organizational, and cultural contexts. However, it is open to all related communities that share intellectual interests in HCI phenomena and issues. The editorial objective is to enhance and communicate knowledge about the interplay among humans, information, technologies, and tasks in order to guide the development and use of human-centered Information and Communication Technologies (ICT) and services for individuals, groups, organizations, and communities. To increase awareness and readership, THCI is still freely available to the public, which is beneficial to the authors and the community. You can find information related to all aspects of THCI at its website (<http://aisel.aisnet.org/thci>), including how to submit manuscripts for publication consideration. We would like to thank the AIS Council (<http://www.aisnet.org/>) for its continued support of the journal. And, as always, we are happy to announce that we have published the journal on time for every issue and are building a strong case for a solid impact factor when released by SSCI and Scopus in the near future. The quality of THCI is affirmed by its inclusion as an “A” journal in the Australian Business Deans Council (ABDC) journal quality list.

Topics of interest to THCI include but are not limited to the following:

- Behavioral, cognitive, motivational and affective aspects of human and technology interaction
- User task analysis and modeling; fit between representations and task types
- Digital documents/genres; human information seeking and web navigation behaviors; human information interaction; information visualization
- Social media; social computing; virtual communities
- Behavioral information security and information assurance; privacy and trust in human technology interaction
- User interface design and evaluation for various applications in business, managerial, organizational, educational, social, cultural, non-work, and other domains
- Integrated and/or innovative approaches, guidelines, and standards or metrics for human centered analysis, design, construction, evaluation, and use of interactive devices and information systems
- Information systems usability engineering; universal usability
- Impact of interfaces/information technology on people's attitude, behavior, performance, perception, and productivity
- Implications and consequences of technological change on individuals, groups, society, and socio-technical units
- Software learning and training issues such as perceptual, cognitive, and motivational aspects of learning
- Gender and information technology
- The elderly, the young, and special needs populations for new applications, modalities, and multimedia interaction
- Issues in HCI education

The language for the journal is English. The audience includes international scholars and practitioners who conduct research on issues related to the objectives of the journal. The publication frequency is quarterly: 4 issues per year to be published in March, June, September, and December. The AIS Special Interest Group on Human-Computer Interaction (SIGHCI, <http://sighci.org/>) is the official sponsor of THCI.

Call for Papers: International Conference on Computer-Human Interaction Research and Application (CHIRA) 2020

Budapest, Hungary
November 5-6, 2020

CONFERENCE CO-CHAIRS

Markus Helfert, Maynooth University, Ireland
Larry Constantine, Madeira Interactive Technologies Institute, Portugal

PROGRAM CO-CHAIRS

Andreas Holzinger, Medical University Graz, Austria
Hugo Plácido Silva, IT- Institute of Telecommunications, Portugal

The purpose of the International Conference on Computer-Human Interaction Research and Applications (CHIRA) is to bring together professionals, academics and students who are interested in the advancement of research and practical applications of interaction design & human-computer interaction. Five parallel tracks will be held, covering different aspects of Computer-Human Interaction, including Interaction Design, Human Factors, Entertainment, Cognition, Perception, User-Friendly Software and Systems, Pervasive Technologies and Interactive Devices. Papers describing original work on advanced methods, prototypes, systems, tools and techniques as well as general survey papers indicating future directions are encouraged. Accepted papers will be presented at the conference by one of the authors and published in the Proceedings of CHIRA, which will be placed on at least one Digital Library and sent for indexation by the major international indexes.

UPCOMING DEADLINES: Regular Paper Submission: May 19, 2020, Regular Paper Authors Notification: July 17, 2020, Regular Paper, Camera Ready and Registration: July 31, 2020. More Information: <http://www.chira.scitevents.org/>



Call for Items: AIS SIGHCI Community and Content Manager

As a Community and Content Manager, your responsibilities will be to manage communication on social platforms (at this time, only Facebook Pages and Twitter accounts, but potentially on YouTube and/or Pinterest in the near future) and keep our community actively engaged through quality content. We are looking for a team player that can take content projects from ideation to completion and deliver in-depth analysis based on performance. The ‘brands to be managed and promoted at this time through various social media accounts are:

- “Special Interest Group in Human-Computer Interaction”
 - Facebook Page: <https://www.facebook.com/aissighci>
 - Twitter: <https://twitter.com/aissighci>
 - LinkedIn: <https://www.linkedin.com/company/40888731>

Key Accountabilities:

- Manage the community presence and messaging across multiple platforms.
- Work closely with the Executive Board and VP Marketing of SIGHCI to build content designed to create passion and grow the community on and off the social platforms.
- Lead social media content development and management; Input into master calendar; Curate content.
- Get your ‘hands dirty’ writing content, taking photos at events, getting to know the communities on each platform, responding to ‘customers’ (i.e., fans, followers, etc. whether current/former/prospective members/attendees or affiliated parties).
- Manage the community listening and monitoring for impact and deliver comprehensive weekly and monthly reports.

Knowledge, Skills, and Abilities:

- Is savvy on social media marketing best practices.
- Must have deep knowledge of existing social media applications like Twitter, Instagram, Facebook, Pinterest, Vine, and Tumblr, plus have a pulse on what’s coming next.
- Excellent written, oral presentation, and diplomacy skills.
- Using good judgment and data, encourages maximum engagement with the community.
- Strong sense of professionalism & judgment in response to issues in the public social media space. An even temperament that allows for clear thinking and communication in times when swift action (or the diffusing of potential issues) is imperative.
- A creative eye, and photography skills are definitely a plus.

Qualifications:

- Desired experience in a social media or digital marketing related role.
- Must have strong written and verbal communication skills.
- Must be able to handle multiple campaigns simultaneously and have excellent personal organization skills and high attention to detail.

Additional qualifications to be considered:

- Knowledge of social media management tools is a plus.
- Advanced technical skills including Adobe Creative Suite are always helpful.
- Photography skills are preferred.

While the intrinsic rewards of supporting the SIGHCI offer a sufficient incentive, a compensation of \$15+/hour and commensurate with experience is provided. It is envisioned that this role will be taken up by a graduate student and that this compensation will help defray SIGHCI conference/workshop participation costs. If interested, please email your CV to Dr. Constantinos K. Coursaris (constantinos.coursaris@hec.ca) and highlight any relevant experience in the body of your email, by March 1, 2020.

Call for Items: AIS SIGHCI Newsletter Volume 19, Issue 1

You are invited to offer items to the coming issue of AIS SIGHCI newsletter (Volume 19, Issue 1), to be published in July 2020. All items will be editorial reviewed. If you are interested, please send your pieces to the newsletter editor Prateek Jain (pjain@wpi.edu) by June 30, 2020. Possible topics include, but are not limited to, the following:

1. Short essay/opinion/research study (800 – 1700 words)
2. HCI book review (800 – 1700 words). Please feel free to contact the editor beforehand if you intend to review a book or if you wish your own book to be reviewed.
3. Teaching HCI (up to 1700 words): teaching ideas or cases, sample syllabus, etc.
4. Industry voice (800 – 1700 words). We welcome HCI related essays from industry professionals.
5. Brief introduction of HCI research tools (up to 300 words).
6. Brief introduction of interesting HCI journals and/or special issues, including citation information, brief description, table of content (for special issues), etc.
7. CFP for HCI related journals or conferences.
8. News about SIGHCI members (up to 300 words for each item): honors and awards, professional activities, new appointments, interesting projects, new books or publications, etc.
9. Any other announcements (up to 300 words for each item).

To view previous newsletter issues, please visit <http://sighci.org/index.php?page=newsletters>



SIGHCI Sponsors

SIGHCI would like to express its sincere appreciation to the following sponsors. The many past and future SIGHCI activities would not be possible without their generous support.

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Bronze Sponsors

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SIGHCI Officers

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Ping Zhang, Syracuse University, pzhang@syr.edu (7/05-6/20)

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Workshop Co-Chair for Pre-ICIS HCI Workshop 2019

Constantinos K. Coursaris, HEC Montréal, coursaris@hec.ca
 Greg Moody, University of Nevada-Las Vegas, greg.moody@unlv.edu

Conference Co-Track Chair for AMCIS 2019

Miguel Aguirre-Urreta, Texas Tech University, miguel.aguirre-urreta@ttu.edu
 Jeff Jenkins, Brigham Young University, jeffrey_jenkins@byu.edu
 Dezhi Wu, University of South Carolina, dezhi.wu@gmail.com

Conference Co-Mini-Track Chair for HICSS 2019

Christoph Schneider, City University of Hong Kong, christoph.schneider@cityu.edu.hk
 Joe Valacich, University of Arizona, valacich@arizona.edu
 Jeffrey Jenkins, Brigham Young University, jeffrey_jenkins@byu.edu

Conference Co-Chair for HCI in Business, Government and Organizations at HCII 2019

Fiona Fui-Hoon Nah, Missouri University of Science and Technology, nahf@mst.edu
 Keng Siau, Missouri University of Science and Technology, siauk@mst.edu

Save the Dates

SIGHCI-Sponsored Activities & Events	
ECIS 2020	Marrakech, Morocco June 15-17
HCIBGO 2020	Copenhagen, Denmark July 19-24, 2020
AMCIS 2020	Utah, US August 12-16, 2020
CHIRA 2020	Budapest, Hungary November 5-6, 2020
ICIS 2020	Hyderabad, India December 13-17
Pre-ICIS Workshop 2020	Hyderabad, India December 13
SIGHCI website: http://sighci.org/	

